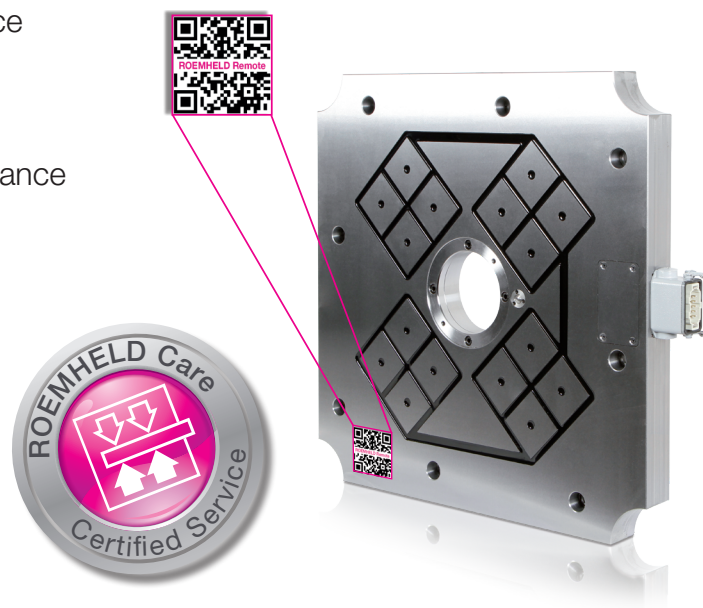# ROEMHELD Care

Customised Maintenance Packages

ROEMHELD Care is a comprehensive maintenance package that ensures the performance of your equipment and actively protects your assets.

Our maintenance contracts offer different maintenance levels for individual customer requirements.

Advantages

- Adherence to standards due to statutory tests
- No hidden costs because working time, travel time and travel expenses included
- The fixed price makes maintenance and operating costs predictable
- A ROEMHELD maintenance package ensures uncomplicated assistance and minimises unplanned downtimes

	Top	Advanced	Basic
ROEMHELD Check-up • Check all safety-relevant components for function and wear • Visual inspection of magnetic clamping plates for wear and surface excellence including scan for residual magnetism • Check for magnetic clamping force by hydromechanical detaching device measuring protocol included • Registration of the magnetic clamping system in the ROEMHELD Ω-data base for predictive wear detection • Maintenance based on operating hours or cycles, at least once per year, exchange of all wear and tear parts included	✔	✔	✔
Phone Support • Extended on-call time of our customer service • Daily from 07:30 to 23:00 (CET)	✔	✔	✔
ROEMHELD Seminar • Free participation in our annual seminars on magnetic clamping technology	✔	✔	✔
ROEMHELD Service Portal • Access to our service portal, which allows our experts to connect to you remotely, if necessary	✔	✔	
ROEMHELD Spare Parts Guarantee • Extended spare parts guarantee for ROEMHELD components	✔	✔	
Availability Guarantee • Free spare parts for your magnetic clamping system available within 24 h	✔		
Full Service • Repairs, without exception carried out by ROEMHELD technicians, are included	✔		
	Price on request	Price on request	Price on request

Please contact us

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